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COLUMBIA, SOUTH CAROLINA

July 30, 2008

**HAND DELIVERED**

2004-280-C

Mr. Charles Terreni  
Chief Clerk of the Commission  
Public Service Commission of South Carolina  
Synergy Business Park, Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

**Bonnie D. Shealy**

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**Re: Service Quality Reporting for Time Warner Cable Information  
Services (South Carolina), LLC**

Dear Mr. Terreni:

Enclosed for filing are the CLEC quarterly service quality reports for Time Warner Cable Information Services which we are filing under seal and designating as confidential. The information designated as confidential is commercially-sensitive and proprietary business information that should be exempt from public disclosure. The reports contain proprietary business information from which TWCIS' competitors may derive economic value.

The information is subject to substantial procedures to maintain its secrecy. Only select TWCIS personnel are granted access to the information. Those personnel receive access only on a "need to know" basis. Therefore, we respectfully request confidential treatment of the enclosed reports, and that their contents be withheld from public disclosure. By copy of this letter we are providing a copy of the reports to the Office of Regulatory Staff. Please stamp the extra copy of this letter provided as proof of filing and return it with our courier. Should you have any questions, please contact me.

Very truly yours,

ROBINSON, MCFADDEN & MOORE, P.C.

Bonnie D. Shealy

/bds

Enclosures

cc/enc:

Florence Belser, General Counsel of ORS (via hand delivery)  
Julie Laine (via email)  
Gary Wengrofsky (via email)  
Charlene Keys (via email)

SO PUBLIC SERVICE  
COMMISSION

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